SecureWatch®

Maximize Your Security Investment with SecureWatch

First Line of Defense Services

Corero believes that service is at the core of a successful partnership between customer and security provider, and the strongest possible network security is the synthesis of unmatched technology and first-rate service delivered by committed, expert personnel.

SecureWatch service ensures that Corero Network Security DDoS Defense System (DDS) and IPS solutions are always up to date, running at peak performance, and automatically and continually protecting the IT infrastructure. Corero's SecureWatch maintained security service ensures that Corero DDS and IPS solutions are current and in the highest state of maintenance, so that our customers' networks are protected around the clock against the latest threats.

How SecureWatch Maximizes Network Security

In support of Corero SecureWatch customers, the Corero Security Operations Center (SOC):

- Installs latest software updates for all deployed DDoS Defense System and IPS products, Network Security Analyzer (NSA) and Controller software for centralized management
- Provides latest security updates (rules, signatures, and block list updates) through Threat Update Service Protection Packs*
- In collaboration with customer change control processes, implements actions described in Threat Update Security Advisories*
- Monitors the status of the DDS 5500 and IPS 5500 hardware
- Initiates Advanced Hardware Replacement (AHR) process in the event of a hardware failure**
- Ensures NSA report and alert generation and delivery are functioning properly
- Provides weekly device status reports

  *Customer must have an active Software Maintenance and Support and Threat Update Services contract. Customer is notified by advisory email of new update availability.

  **Customer must have an active Advanced Hardware Replacement (AHR) contract.

Corero's Security Operations Center (SOC) combines our state-of-the-art monitoring workstations, high-speed Internet connectivity, and Corero's most experienced security engineers, standing ready to help Corero customers realize the value of their Corero First Line of Defense solutions. Corero's SOC is hosted in high availability redundant data centers.

About Corero Network Security

Corero Network Security (CNS:LN), an organization's First Line of Defense, is an international network security company and the leading provider of Distributed Denial of Service (DDoS) defense and Intrusion Prevention System solutions. As the First Line of Defense, Corero's products and services stop DDoS attacks, protect IT infrastructure and eliminate downtime. Customers include enterprises, service providers and government organizations worldwide. Corero's appliance-based solutions are dynamic and automatically respond to evolving cyber attacks, known and unknown, allowing existing IT infrastructure -- such as firewalls -- to perform their intended purposes. Corero's products are transparent, highly scalable and feature the lowest latency and highest reliability in the industry. Corero is headquartered in Hudson, Massachusetts with offices around the world. www.corero.com.

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Service Highlights

- *Monitors and maintains First Line of Defense products to ensure round the clock protection for your networks*

- *Ensures that your network is protected with the latest security updates*

- *Facilitates business continuity by performing regular configuration backups*

corero
FIRST LINE OF DEFENSE